

2020 CONFIRMATION OF COMPLETION OF REFRESHER TRAINING

Canadian Transportation Agency (CTA)
Best Practices for Providing Assistance to Customers with
Disabilities – A Resource Tool

PLEASE PRINT

I _____, from _____
(Please Print) (Business / Organization)

reviewed the CTA resource tool entitled “Best Practices for Providing Assistance to Customers with Disabilities” and understand the information contained in it.

(Signature)

(Date)